



Brief Curriculum Vitae

Dr Noor Azman Ali is a professor at Putra Business School, Universiti Putra Malaysia in the field of Strategic Quality Management. He is also currently appointed as a Visiting Professor at one of the private university in Malaysia. He was the Deputy Director for the Center of Quality Assurance, and previously at the Corporate Planning Division, Vice Chancellor's Office of Universiti Putra Malaysia. Some of the training consulting projects he conducted including on Strategic Planning and Management, Workplace Management, Total Quality Management (TQM) and Value Management for several private and public organisations in Malaysia. Due to his outstanding PhD research work, he worked as a Research Associate at the European Centre for TQM, Bradford University, as a part of the post-doctoral programme at the School of Management. He has been a Lecturer at the Universiti Putra Malaysia since 1998, and in 1987-1998, he served as a Finance Officer at the same university in Malaysia. His wide range of educational background covers Doctor of philosophy (Bradford University), Master of Business Administration (Wolverhampton University), Bachelor in Business Administration (Ohio University, Athens), Diploma in Research Methods (Bradford University) and Diploma in Business Studies (Universiti Teknologi MARA). He has managed to graduate 16 PhD students as the main supervisor. Dr Noor Azman is actively involved in various research and consultancy areas, particularly in the applied TQM scope including; *TQM in Higher Education, HRM-TQM Relationships in Quality Initiatives, ISO9000 Implementation in Higher Education Contexts, Enterprise Risk Management Amongst SMEs, Strategic Competitive Intelligence, Value Management, Integrated Performance Management, Quality Governance and Performance Measurement Indicators in Service Quality*. He has published more than 60 refereed¹ journal articles, author to 7 academic books and contributed to 18 chapters in books. In 2008 he received the *Yoshio Kondo's* award at the World Quality Congress in Dubai for his outstanding research contribution in the field of People, Organizational and Cultural Perspectives in TQM. Dr Noor Azman Ali can be contacted at: **Putra Business School, TNCPI Building, 43400 UPM** or email at noorazman@putrabs.edu.my and telephone contact numbers are: +6016 6608250 (m) and +603 97691790 (o).